

## **Who To Call**

Provided by the Sterling Ridge Village Association

### **Animals**

- A. For animals running loose, noise disturbance – Montgomery County Animal Control: 281-353-9791 x7738
- B. Too many animals – RDRC: 281-210-3800
- C. Injured or nuisance at a community pond or lake – Parks and Rec. Dept.: 281-210-3900
- D. Animal Shelter: 936-756-3914
- E. Animal Emergency Clinic: 936-321-4631

### **Community Services and Entities**

- A. Community Associations of The Woodlands, TX: 281-210-3800
- B. The Woodlands Association, Inc: 281-210-3800
- C. Neighborhood Watch Program: 281-210-3800
- D. The Woodlands Recreation Center: 281-210-3950
- E. RV storage lot: 281-210-3900
- F. MUD, Water & Sewer District: 281-367-1271
- G. The Woodlands Operating Co., L.P.: 281-719-6100
- H. General information, housing opportunities – The Woodlands Homefinder Information Center: 281-719-6333
- I. License Annex: 281-292-3325
- J. Community Center (Lake Robbins Dr.): 281-363-9410
- K. Interfaith: 281-367-1230
- L. Library, South Branch: 281-298-9110

### **Deed Restrictions**

- A. RDRC – Call with questions on deed restrictions or applications for home improvements: 281-210-3800
- B. DRC – Deed restriction questions relating to original home construction, commercial properties, streets, etc. Also questions on appeals and variances: 281-210-3800

### **Lights**

- A. Streetlights – broken, leaning, or out, neighborhood entry sign lights, neighborhood park lights – Parks & Rec. Dept.: 281-210-3900
- B. Approval for residential lighting – RDRC: 281-210-3800

### **Mailboxes**

- A. Temporary Mailboxes: 281-719-6114
- B. Permanent Cluster Boxes (U.S. Post Office). Requests for first time installation, key needed, vandalism, damaged.: 800-275-8777

### **Maintenance (Landscape) & Mowing**

- A. Street rights-of-way, parks, pathways, greenbelts, open space reserves, major roadways and entrances – Parks & Rec. Dept.: 281-210-3800
- B. Residences – deed restrictions (including vacant homes) – RDRC: 281-210-3800
- C. Major drainage ditches – MUD: 281-367-1271
- D. Dead or hazardous trees in dedicated drainage easements – MUD: 281-367-1271

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- E. For approval to cut a tree on a residential lot – RDRC: 281-210-3800

## **Pavilions**

- A. Cynthia Woods Mitchell Pavilion ticket sales and information: 281-363-3300
- B. Neighborhood Park Pavilions (Call to reserve for group gatherings): 281-210-3900

## **Signs**

- A. Neighborhood entry signs (repair or maintenance), parks and pathway signage – Parks & Rec. Dept.: 281-210-3900
- B. Special event (temporary) signs, new commercial (permanent) signs, unapproved signs in street rights-of-way – DRC: 281-210-3800
- C. Request for signs on residential property – RDRC: 281-210-3800

## **Trash & Recycling**

- A. Information on residential trash, recycling, yard waste service and to schedule bulk pickup – Waste Management Customer Service: 281-364-9390
- B. For unresolved customer service problems – Environmental Services Department: 281-210-3900
- C. Landfill (must dial 1 first): 1-281-592-3543
- D. Recycling Center located on Research Forest Drive – call for hours: 281-210-3900

## **Utilities**

- A. Water, storm sewer, sewer, manholes, storm drain inlets, fire hydrants, water leaks – MUD: 281-367-1271
- B. Entex – Natural Gas: 1-800-752-8036
- C. Entergy – Electricity: 1-800-368-3749
- D. Telephone – Southwestern Bell: 1-800-464-7928
- E. Telephone – TXU Communications: 936-756-0611
- F. Warner Cable: 281-363-9991 or 800-776-9993
- G. Charter Communications: 281-367-8900

## **School Information**

- A. Coulson Tough K-6 School: 281-465-5900
- B. Branch Crossing Junior High School: 281-681-2900
- C. Primrose: 281-681-3500
- D. The Woodlands High School: 936-273-4837; Help desk: 936-273-8594
- E. The Woodlands High School – McCullough: 281-292-4455  
Help desk: 281-298-3179
- F. Academy of Science and Technology: 281-292-2615
- G. Hauke Alternative School: 936-760-7739
- H. CISD Transportation, South: 281-367-1640
- I. Conroe Independent School District: 936-441-9297
- J. Montgomery College: 936-321-5161
- K. North Harris Montgomery Community College Continuing Education: 281-618-5600
- L. The University Center: 936-273-7500